



ezAccess Portal - REAL WORLD TESTING PLAN

GENERAL INFORMATION

Plan Report ID Number: [For ONC-Authorized Certification Body use only]

Developer Name: Medical Office Technologies, Inc.

Product Name(s): ezAccess Portal

Version Number(s): 4.0

Certified Health IT: 170.315 (e)(1), 170.315 (b)(1), 170.315 (h)(1)

Product List (CHPL) ID(s): 15.04.04.1942.ezAc.04.44.1.171219

Developer Real World Testing Page URL: <https://www.ezaccessmot.com>

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

ezAccess Portal is a cloud-based solution accessible via web browser.

In order to comply with the Real-World Testing Condition and Maintenance of Certification requirements, Real World Testing plans will be made publicly available on the Certified Health IT Product List (CHPL) annually on December 15th. Additionally, Real World Testing results will be publicly available on the CHPL on March 15th of the subsequent year.

170.315 (e)(1) – View, Download and Transmit is marketed to ambulatory care facilities. The Real-World Test Plan will be applicable and all criteria for 170.315 (e)(1) will be tested. All criteria for 170.315 (e)(1) are same across all care settings.

ezAccess uses 170.315 (h)(1) - Direct Project as the transport mechanism to exchange CCDA information. 170.315 (b)(1) and 170.315 (h)(1) will be tested together. All criteria for 170.315 (b)(1) and 170.315 (h)(1) are same across all care settings.

STANDARDS UPDATES (SVAP and USCDI)

Medical Office Technologies, Inc. has not updated ezAccess to any new standards as part of SVAP or Cures Update criteria as of this date nor plan to prior to the execution of real-world testing.

| | |
|----------------------------------------------------------|----------------|
| Standard (and version) | Not Applicable |
| Updated certification criteria and associated product | Not Applicable |
| Method used for standard update | Not Applicable |
| USCDI-updated certification criteria (and USCDI version) | None |



MEASURES USED IN OVERALL APPROACH

A. USE CASE 1: REAL WORLD TEST PLAN - 170.315 (e)(1)

DESCRIPTION OF MEASUREMENT/METRIC

| Measurement/Metric | Description |
|--------------------|------------------------------------------------------------------------------------|
| Patient Engagement | Measure adoption of CCDA View, Download, and Transmit (encrypted and unencrypted). |

ASSOCIATED CERTIFICATION CRITERIA

| Measurement/Metric | Associated Certification Criteria |
|--------------------|------------------------------------------------------|
| 170.315 (e)(1) | View, download and transmit to 3 rd party |

JUSTIFICATION FOR SELECTED MEASUREMENT/METRIC

| Measurement/Metric | Justification |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 170.315 (e)(1) | Patient Portal can be used to share CCDA document for view, download and transmit (encrypted and unencrypted). This metric provides information on types of transmission deployed and the frequency of usage. |

TESTING METHODOLOGY

| Measurement/Metric | Testing Methodology |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------|
| 170.315 (e)(1) | Activity logs will be reviewed to determine the frequency and types of transmission (encrypted and unencrypted) methods used. |

CARE SETTINGS

| Care Setting | Justification |
|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Primary Care | There is no difference in functionality across different specialties. CCDA data will be shared via patient portal for view, download, and transmit (encrypted or unencrypted). Data will track frequency of usage. |
| General Specialties | There is no difference in functionality across different specialties. CCDA data will be shared via patient portal for view, download, and transmit (encrypted or unencrypted). Data will track frequency of usage. |

EXPECTED OUTCOMES

| Measurement/Metric | Expected Outcomes |
|--------------------|----------------------------------------------------------------------------------------|
| 170.315 (e)(1) | Patient (or Patient Representative) can view, download, and transmit (via encrypted or |



| | |
|--|--------------------------------------------------------------------------------------|
| | unencrypted method) CCDAs information. Data will track frequency of usage over time. |
|--|--------------------------------------------------------------------------------------|

B. USE CASE 2: REAL WORLD TEST PLAN - 170.315 (b)(1), 170.315 (h)(1)

DESCRIPTION OF MEASUREMENT/METRIC

| Measurement/Metric | Description |
|--------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Transition of Care and Electronic Exchange | <ol style="list-style-type: none"> 1. Number of CCDAs created 2. Number of Direct Messages sent with CCDAs attachments 3. Number of Direct Messages received with CCDAs attachments |

ASSOCIATED CERTIFICATION CRITERIA

| Measurement/Metric | Associated Certification Criteria |
|----------------------------------|---------------------------------------|
| 170.315 (b)(1) 170.315 (h)(1) | Transitions of Care Direct Project |

JUSTIFICATION FOR SELECTED MEASUREMENT/METRIC

| Measurement/Metric | Justification |
|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 170.315 (b)(1), 170.315 (h)(1) | <p>This criterion requires the ability of a certified Health IT module to create CCDAs according to specified standards and vocabulary code sets, as well as send and receive them.</p> <p>It is not possible to consistently and reliably demonstrate that all required standards and code sets were used because not all CCDAs created in a real-world contains all necessary data elements.</p> <p>We will use number of CCDAs created and Number of Direct Messages sent and received with CCDAs attachments.</p> |

TESTING METHODOLOGY

| Measurement/Metric | Testing Methodology |
|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| 170.315 (b)(1), 170.315 (h)(1) | We will use number of CCDAs created and Number of Direct Messages sent and received with CCDAs attachments for utilization measurement. |



CARE SETTINGS

| Care Setting | Justification |
|---------------------|-----------------------------------------------------------------------|
| Primary Care | There is no difference in functionality across different specialties. |
| General Specialties | There is no difference in functionality across different specialties. |

EXPECTED OUTCOMES

| Measurement/Metric | Expected Outcomes |
|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 170.315 (b)(1), 170.315 (h)(1) | We intend to demonstrate the required certified capabilities by tracking how often CCDAs are created, sent, and received using direct message attachments. |

CARE SETTINGS

ezAccess is marketed to ambulatory care facilities. Medical Office Technologies, Inc. does not market differently for different specialties.

| Care Setting | |
|------------------------|------------------------------------------|
| Primary Care | Family Medicine, Pediatrics, OBGYN, etc. |
| General Specialties | Cardiology, Neurology, etc. |
| Behavioral Health | Behavioral Health |
| Orthopedic Specialties | Orthopedics, Physical Therapy, etc. |
| Surgical Specialties | Plastic Surgery, General Surgery, etc. |

SCHEDULE OF KEY MILESTONES

| Key Milestone | Date/Timeframe |
|----------------------------------------------------------------------------|-----------------|
| Submit Real World Testing plan to ACB | 11/15/2021 |
| Determine testing partners | 12/15/2021 |
| Data collection will begin with each partner | 01/01/2022 |
| Data will be collated for each partner | Quarterly, 2022 |
| End of Real-World Testing period/final collection of all data for analysis | 01/01/2023 |
| Analysis and report creation | 01/15/2023 |
| Submit Real World Testing report to ACB (per their instructions) | 02/02/2023 |




ATTESTATION

This Real-World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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Date: 11/01/2021