



Medical Office Technologies, Inc. specializes in providing cloud-based patient engagement services to improve efficiency and reduce costs for the practice. Our solutions have helped millions of patients and thousands of providers across all 50 states for over 15 years.

ezAccess

ezAccess is a comprehensive portal that can be deployed as an all-in-one or module-based solution to meet the practice's needs. It has many patient facing capabilities (secure messaging, appointment scheduling, refill requests, check-in, online payments, patient surveys, reminders, new patient registration) and workflows to improve communication between providers, clinic staff and external providers. It supports 32 languages and provides over 100 workflows to make practice more efficient and automate tasks.

ezDirect

ezDirect allows providers and staff to securely send and receive data using direct messaging. Practice can automate the sending of chart notes, orders, clinical visit summaries, transitions of care and various clinical data. Direct messages can be imported and routed automatically based on practice rules. ezDirect provides a great way to reduce faxing, mailing, printing, and scanning.

ezDoc

ezDoc is a fully integrated cloud document management solution that works with both athenaPractice and athenaFlow. It can be implemented as a standalone module or in combination with any ezAccess service. ezDoc provides an efficient and easy way to scan, index, annotate, edit, store, search, export, and share documents. It provides Explanation of Benefits (EOB) functionality to index and search with ease.

ezAccess Mobile

ezAccess Mobile provides an extension to the ezAccess portal. It is an App that can be downloaded from Google Play (for Android devices) and the App Store (for Apple devices) and can be installed on Android and iOS smart phones and tablets. It provides the same functionality from an App that the practice has configured in the web version of the portal. Clinic staff can communicate with patients in real-time and send push notifications, alerts, and reminders to mobile devices. In addition, the practice can also enable the Apple Health and Google Fit workflows to receive various categories of data (Steps, Workout, Blood Type, Sleep Analysis, Blood Glucose, Blood Pressure, Body Temperature and more) from their patients. ezAccess Mobile provides an easier way for patients to do check-in and telemedicine visits from their mobile device. ezAccess Mobile app is also available in private label. Private label means app is branded with the practice name (or the app name of customer's choice) in the Google Play and App Store. For example, practice will tell their patients, "Go to the Google Play or App Store and search for 'ABC Family Clinic' (instead of ezAccess Mobile) app". App can have custom description, images, logo, pre-set configuration.

ezReminder

ezReminder offers phone, text, email and secure message reminders for appointments, care reminders and much more. Practice can automate reminders with ease and offer their patients a hassle-free, two-way mode of communication. ezReminder offers a great way to drastically reduce 'No Shows'.



ezPay

ezPay allows your patients to pay their bills online and post payments automatically. Setup payment plans, schedule future payments, and store credit cards and ACHs. It provides one solution to collect payments online or in the office, including insurance payments. Send billing reminders via text, email and phone and collect payment securely and easily.

ezStatement

ezStatement provides an electronic and paper statement service with an ability to pay bills online. Practices can schedule and automatically run and approve statement batches. It allows you to know your postage cost in advance, receive change of address (COA) alerts and update address automatically in athenaPractice. ezStatement provides a smart way to reduce ongoing staff labor.

ezTelemedicine

ezTelemedicine allows your providers to conduct secure virtual video and audio visits. Take photos, screen share, chat, and perform group visits. Add a new revenue stream, expand your reach to remote patients, and improve convenience for your staff and patients. ezTelemedicine is a HIPAA secure, cloud technology with no expensive hardware purchase requirement.

ezTeleAudio

ezTeleAudio allows providers and staff to connect with patients via a phone call. It provides a great way to perform phone visits when the patient is unable to connect via video call or doesn't have the needed technology for a video visit. It allows the provider to connect with patient's family members, 3rd party interpreter services and others. It also allows for the use of the practice's phone number as the caller ID instead of the provider's personal phone number.

ezFax

ezFax provides in-bound and out-bound faxing capabilities along with an auto-faxing capability to cut down manual labor. It empowers users to sign, edit, and reply to faxes without printing or scanning. Clinics can port their existing fax numbers to make switching easier.

ezEligibility

ezEligibility allows eligibility and benefits (E&B) verification in real-time as well as configuring auto eligibility check for the entire clinic schedule. It provides results in a simple to understand format and works with over 1,500 payers across the US. It provides an easy way to verify benefits before accepting new patients or new patient appointments. Collect payments faster and reduce claims denial.

ezRPM

ezRPM allows practices to collect vitals and medical data (blood pressure, blood glucose, blood oxygen, temperature, weight, and activity tracking) automatically and securely from patients for remote care. Collected data is automatically imported in patient's chart in real-time. It generates alerts for abnormal results. Increase revenue for your practice by implementing RPM (Remote Patient Monitoring), CCM (Chronic Care Management) and SMBP (Self-Monitored Blood Pressure) programs.



ezBooking

ezBooking empowers new and existing patients to check the availability and schedule appointments with the provider of choice with ease and convenience. Practices can auto approve appointment requests based on business rules. Allow existing patients to schedule appointments without a portal login or access. Reduce phone calls and hold time and convert online searches into visits for new and existing patients.